

HEARTS & HORSES

Therapeutic Riding Center



est. 1997

Hearts & Horses Participant COVID-19 Survey

The purpose of this survey is to understand the impacts of COVID-19 on our participants and assess their interest in joining possible summer programming at Hearts & Horses. Your responses are anonymous unless you choose to provide your name at the end of the survey.

Age of participant _____

What program do you (or your loved one) participate in?

- Changing Leads
- Therapeutic Riding
- Therapy Services
- Vaulting
- Riding in the Moment
- Veterans
- BMRA

What have you missed the most since not being able to participate at Hearts & Horses?

Have you seen a decline in your (or your loved one's) physical strength since not being able to participate in classes at Hearts & Horses?

- Significant decline in physical strength
- Moderate decline
- Small decline
- No decline in physical strength

Has your (or your loved one's) mental health has been negatively impacted during the COVID-19 pandemic?

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

How has not being able to participate at Hearts & Horses (ex. Work with/ride your horse or see your horse, instructor, volunteers, etc.) during the COVID-19 pandemic affected you (or your loved one).

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How concerned are you about becoming infected with COVID-19 through participating in programs at Hearts & Horses?

- Very concerned
- Moderately concerned
- Somewhat concerned
- Not concerned at all

Does the fear of contracting COVID-19 keep you from wanting to participate in programs?

- Yes
- No

If Hearts & Horses can resume classes in early June, how likely are you (or your loved one), to participate in:

- a. Summer Session
- b. Fall Session
- c. Not sure currently
- d. I will not return until there is a vaccine for COVID-19

If you are not able to participate in the summer session, would you be interested in participating in online remote learning with your class and your instructor?

- Yes
- No

If you are not able to participate in summer programming would you be interested in participating in online social interaction with your class volunteers and Hearts & Horses staff members?

- Yes
- No

Hearts & Horses might need to make the tough decision during the initial phase of re-opening to only serve participants who do not require a side walker. If during the second phase of re-opening we can host participants who require a side walker, would you or a family member be interested in being trained as a side walker in order to minimize exposure?

- Yes
- No

Due to the COVID-19 pandemic and its potential financial impact, how likely is it that you will have trouble paying for your lessons at Hearts & Horses?

- Very likely
- Somewhat likely
- Not very likely
- Not likely at all

If your financial situation has changed, is it likely that you will require scholarship assistance from Hearts & Horses?

- I am already on scholarship and **will** be able to pay my co-pay
- I receive a Hearts & Horse scholarship, but will not be able to pay my normal co-pay

- I have never applied for a Hearts & Horses scholarship, but I would like to have the opportunity now.
- I have a third party paying for my lessons
- I will not need any financial assistance

If you (or your loved) one was required to wear a mask at Hearts & Horses, would this be acceptable to you?

- Yes
- No

If you (or your loved one) was required to wear a mask at Hearts & Horses, would it be difficult for you to obtain an appropriate mask to wear?

- Yes
- No

How would you rate the communication from Hearts & Horses during the COVID-19 pandemic?

- Poor
- Adequate
- Just the right amount
- Too much

If you would like to find out more about how you can participate in the slow, phased approach to re-opening in this summer, please provide your name and phone number so Hearts & Horses can contact you.