

## Processes Shifting or Delayed Due to the Closing of the Physical PATH Intl. Office

## **Membership Processes**

- Members can verify their membership in two ways:
  - 1. From the member portal by clicking on My Subscriptions
  - 2. From your receipt of purchase

Please note, this does not verify your certification status. Certification status can be verified by logging in to your online member portal and clicking Credentials and then Certifications.

- Member cards will be printed and mailed once the PATH Intl. office building reopens.
- If you will be renewing your membership in the next few weeks, we encourage you to renew online.

## **Hard Copy Purchases**

All printed merchandise purchased prior to Tuesday March 24th has been shipped. While the PATH Intl. office building is closed, printed merchandise will be shipped out when the office building reopens. Until then, PATH Intl. is offering the downloadable version (when available) with the purchase of printed items. Details will be provided at the time of purchase.

## **Certification Processes**

- Certification result notification letters will be provided electronically until we are able to return to the office building.
- Certification validation cards will continue to be provided electronically to instructors who complete transition to the PATH Intl. Certified Therapeutic Riding Instructor (CTRI) credential.
- Certification status can be verified at any time by logging in to your online portal and clicking Credentials and then Certifications.